







We celebrate over 60 years nourishing the lives of millions of families in Mexico and the world. We have done so with desire, effort, passion, and reinventing ourselves with quality, innovation, warmth, with the best people and with the best fruits, the freshest; those of the Mexican field.



Letter from the CEO	
2021 relevant data	8
Who we are	10
History	12
Presence	15
Distribution network	16
Brands and products	17
Value chain	18
Innovation and development	21
Ethics and integrity	23

About this report	72
GRI Content Index	73
SASB Content Index	76
Contact	77



# WHAT WE DO



SUSTAINABILITY

# thinking of our future.

Stakeholders 28

Materiality 30

Risk management 32

LEED Certification 33



ENVIRONMENT

# with care for the world.

Climate strategy 36
Sustainable agriculture 39
Water management 40
Energy management 44
GHG emissions 45
Waste management 46

50

**EMPLOYEES** 

# with great people.

Well-being and labor practices 52
Training and development 55
Occupational health and 61
safety

63

CUSTOMERS, CONSUMERS AND COMMUNITY

# with love for those around us.

Nutrition and health	65
Customer and consumer satisfaction	67
Community engagement	68
Fundación Jumex	69



# Letter from the Chief **Executive Officer**

We are Jumex! For over six decades environmental, social and corporate our company has walked together with our consumers, offering high quality products in Mexico and more than 40 countries. We are committed to our employees, customers, society, country, and planet to be better every day. Grupo Jumex has held the loyalty of its customers for more than 60 years and we want to reciprocate them by being an example of sustainability. Our business strategy is adjusted every day to have clear, formal and measurable objectives in

governance topics. Today we publish our First Sustainability Report, in order to disclose some of our objectives and share with you the achievements made to date.

Throughout the process of elaboration of our products we generate direct employment to more than 6,450 workers, and many indirect jobs derived from the processing of fruit from Mexican fields, where we collaborate with producers of orange, apple and guava among other fruits, as well as with the communities where our operations are located. The well-being of our employees is a central issue for us. We apply fair labor practices and are committed to offering adequate working conditions to our employees, respecting their rights and providing a work environment that allows them to develop properly.

In recent years we have seen how the interrelationship between companies, society and government has become relevant to promote care for environment and social development, in addition to the fact that we have faced important challenges due to the effect of the pandemic and the effect of climate change. This forces us to operate

with greater social, environmental and corporate governance awareness.

In this regard, despite the health crisis, we managed to maintain jobs of all our people and have an operational growth with the acquisition of a plant in Tuxpan Veracruz. This allows us to be closer to the fruit we process and the communities with which we work hand by hand. We invested in infrastructure projects for the Frijolillo community, benefiting more than 1,500 people, making orange producers have closer delivery points and thereby reducing the cost of transportation, decentralizing our operation in Mexico City, and contributing to reduce the generation of

greenhouse gases by the use of fuels We maintain constant operational in transportation. Improvements to reduce the

Likewise, we carried out the construction of a **new plant in**Monterrey, Nuevo León to produce our export products, which was designed under the LEED sustainable building certification standard, achieving a LEED Silver Level certification.

Our goal has always been to surpass ourselves by discovering new ways of doing things, innovating in our products, processes and packaging, and expanding our portfolio. This would not be possible without the effort, dedication, and teamwork of those of us who make up this great family.

We maintain constant operational improvements to reduce the consumption of electrical energy, we always seek the efficient management of our waste and we are making great efforts to achieve circularity by integrating recyclable and biodegradable materials in our packaging.

WE ARE COMMITTED

TO MEASURING AND

REDUCING OUR

ENVIRONMENTAL

IMPACT THROUGH

SPECIFIC PROGRAMS

AND AWARENESS

THROUGHOUT OUR

VALUE CHAIN.





¿Cuál de estas te tocó llevar en la lonchera?



2011



For 13 consecutive years we have obtained the *Distintivo Empresa*Socialmente Responsable granted by Centro Mexicano de Filantropía, demonstrating our commitment to social responsibility. An example of this is that, through Fundación

Jumex, we promote education and art with which we reached more than 120 thousand people who visited Museo Jumex or attended educational activities.

With these actions we seek to strengthen our communities, the environment and our employees so that our products continue to reach families around the world.

The future presents us with challenges in the financial, logistics and availability of raw materials, however, we have a continuous commitment to our stakeholders, and we will continue improving to be an ally for our employees, suppliers, customers, consumers, and the community.

AT JUMEX WE ARE COMMITTED TO
SUSTAINABILITY. THANK YOU FOR
TRUSTING AND ACCOMPANYING US IN
LEARNING ABOUT OUR ACTIONS THEREOF
SHARED IN THIS DOCUMENT.

# 2021 relevant data



12 plants



**77**distribution centers



**482,676** points of sale



**64** distributors



**6,454** employees



10.7
average training hours
per employee



57,450 total hours of training



10 liters per second of treated water



1,500
people benefited from community projects



YEARS OF HISTORY



BRANDS



COUNTRIES



**PRODUCTS** 



FRUITS AND VEGETABLES

THAT GIVE LIFE TO

OUR PORTFOLIO



THOUSAND TONS

OF PROCESSED

FRUIT

# Certifications





Empresa Socialmente Responsable (ESR)





Safe Quality Food (SQF)





Customs-Trade Partnership Against Terrorism (CTPAT)





Leadership in Energy and Environmental Design (LEED) Silver, Monterrey Plant





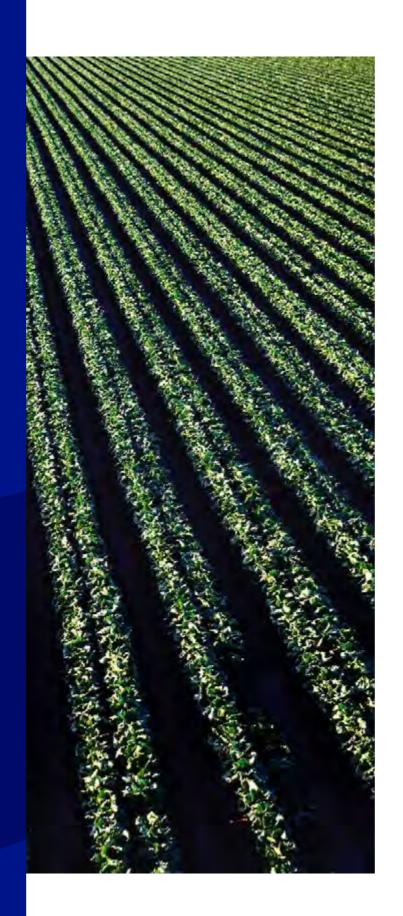


# MISSION

Our mission is to provide our consumers with world-class food and beverages, made mainly with fruit. Innovating with cutting-edge technologies in our processes, product, and packaging, generating value for shareholders.

# VISION

Our vision is to position our brand as a global competitor in the world-class food and beverage industry, in different market segments. Staying at the forefront of the process, product, and packaging technology.



# **Who WE ARE**

102-2, 102-3, 102-16

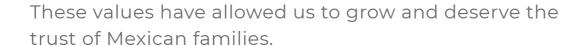
We are a **proudly Mexican** company, leaders in the beverage industry.

We are specialists in the production, marketing, distribution, and innovation of fruit-based beverages, constantly thinking about satisfying the needs of our consumers with high quality products.

We develop innovative products based on a deep knowledge of the needs of our consumers and customers that we have generated for more than 60 years, as well as the trust we have built with our value chain.

# VALUES

Respect, honesty and commitment are the guiding axis of the values that define those of us who are part of Grupo Jumex.









Honesty. We act with rectitude, integrity and legality in what we do.

Creativity. We innovate, research, use state-ofthe-art technology and take advantage of the talent of our people.

Commitment. We are loyal to our organization, its purpose and legacy. **Agility.** We are constantly evolving to meet the needs of our customers and consumers.

Challenge. The challenges drive us to improve our value proposition, day by day, individually and as an organization.

**Respect.** We treat all people, communities and the environment with respect and dignity.

Passion. We are excited to create quality beverages in Mexico for the world.



# History

1961

We started the process of packaging peach in a 150 ml can.



1976

We started operations in Tulpetlac with the manufacture of cans used to package Jumex products.

We launched a new product in glass container, presentation of one liter with apple, grape, orange and grapefruit, as well as tomato.



We started the process to register the **Jumex** trademark with the slogan: the blue can.



1969

We changed the image of our brand under the slogan: Jumex: The Beverage of the Future.

We created a new slogan: Jumex: Fresh fruit nothing more. Since then, we have been accompanied by the Jumex tree.



1989

We launched the 250 ml bottle on the market.

We started packaging fruit juices and nectars in one-liter **Tetra Pak and Tetra** Brik containers.



2001

Fundación Jumex Arte Contemporáneo was born.



1994

We achieved one of the maximum projects for the brand, giving a different shape to the can, we launched the new 335 ml can that replaced the traditional 350 ml can.



2002

We developed and launched our **Único Fresco** juice, an innovative product that uses high technology, with a single ingredient: orange juice. In that same year we made the decision to build the Chihuahua Plant for apple processing.

2005

Don Eugenio develops the launching of the iconic "latabotella", innovative packaging that won several international awards.

2007

We were pioneers in launching the latabotella, a futuristic vision of Jumex to give the consumer the best packaging that has the benefit of a bottle and a can in a single container.





# 2011

Once again we innovated by creating the Tetra Prisma of one liter.



We made the purchase of the Gold Citrus Plant in Tuxpan, Veracruz, in order to boost the citrus concentrate business.



We renewed our image with a logo with more modern and clean lines, continuing with the tradition and colors of our original identity.

We inaugurated the Museo Jumex.

We renewed our image as a reflection of the process we started to continue growing together. With this transformation we endorse our commitment to continue innovating to offer the best products in the different brands that make up our recognized portfolio of world quality, in addition to the commitment to the Mexican field and the communities of which it is part.



# 2021

» Tulpetlac is currently the main manufacturing center of Grupo Jumex.

> This year Tulpetlac concentrated more than 85% of the company's total annual production.

» We inaugurated the Monterrey Plant with the capacity to install up to 10 production lines, investment focused mainly on the export market and a master distribution center with a capacity of up to 25,000 pallets.



# **Presence**

102-4, 102-7, FB-NB-000.B

# We have presence in 40 countries.

Our extensive and solid experience in Mexico has allowed us to position our products in international markets.

### **North America**

- Mexico
- United States
- Canada
- Dominican Republic
- Jamaica
- Haiti
- Puerto Rico
- St. Kitts
- Bahamas

### **Africa and the Middle East**

Libya

Qatar

Israel

- Dubai
- Lebanon

- Iraq
- Saudi Arabia

# **Europe**

- Russia
- Czech Republic
- Holland
- Poland
- Estonia Germany
- Spain
- Switzerland
- Lithuania

# **Asia and Oceania**

- Vietnam
- China
- Japan

# Australia

- South Korea

# **Central and South America**

- El Salvador
- Panama
- Honduras
- Costa Rica
- Brazil
  - Chile

Peru

- Argentina Uruguay
- Colombia



12 plants

strategic distribution centers

+180,000 m<sup>2</sup> of warehousing

482,676 points of sale

master distribution centers

retail centers with +1,400 routes



Transfer point

### **Our brands**











# **Brands and products**

We have a wide portfolio of

juices, nectars and soft drinks to

meet the tastes and needs of each of our

consumers according to their lifestyle.

102-2, 102-6













JUMEX















- » Juices and nectars
- » Orangeades
- » Energy drinks
- » Fruit juice and soft drinks
- » Sports drinks
- » Bottled and flavored water
- » Vegetable juices
- » Oral serums









# **Associated brands\***















# Value chain

102-9, 102-10

We take care of our consumers by applying the highest quality standards in our value chain, offering them products that meet their needs, while aligning with the quality and safety requirements of national and international standards and certifications.

> We promote sustainable practices along our value chain to achieve joint growth and offer the best products.



# Certifications in our value chain





Safety Certification under GFSI scheme: SQF (Safe Quality Food)





Certification for the Hebrew Community: Kosher





Arab Community Certification: Halal





European certification based on the IJN for export of concentrates: SGF (Sure Global Fair)

# WE ARE FRUIT EXPERTS

# We get the best out of 14 different fruits and 4 vegetables that give life to our portfolio.

We have assumed, as part of our commitment, to generate well-being in the communities that produce the fruits and vegetables that give life to our portfolio, and we are proud to say that this relationship of commitment and trust allows us to process today 350 thousand tons of the Mexican field each year.

Orange
--------

Veracruz, Puebla and San Luis Potosí

# Mango

Oaxaca, Nayarit, Sinaloa, Michoacán and Guerrero

# **Apple**

Chihuahua, Puebla, Durango and Coahuila

# Grapefruit

Veracruz

# Pear

Michoacán and Puebla

# Peach

Chihuahua and Zacatecas

# Guava

Zacatecas, Aguascalientes and Michoacán

Pineapple, Grape, Strawberry, Banana, Cranberry, Pomegranate, Coconut, Nopal, Tomato, Celery and Carrot.

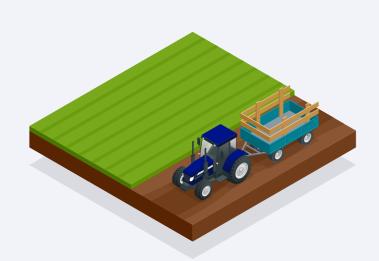


# Our value chain

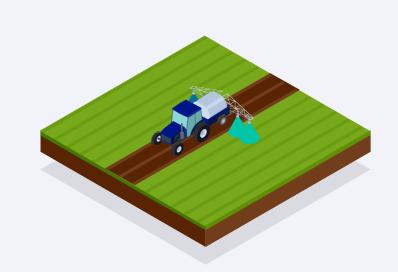










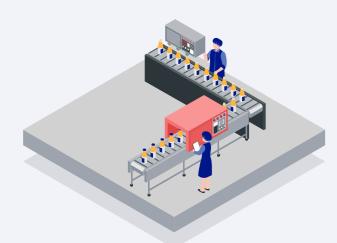






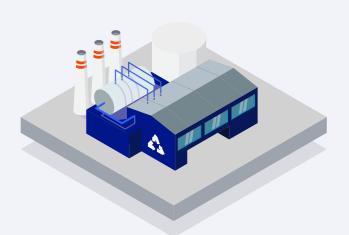








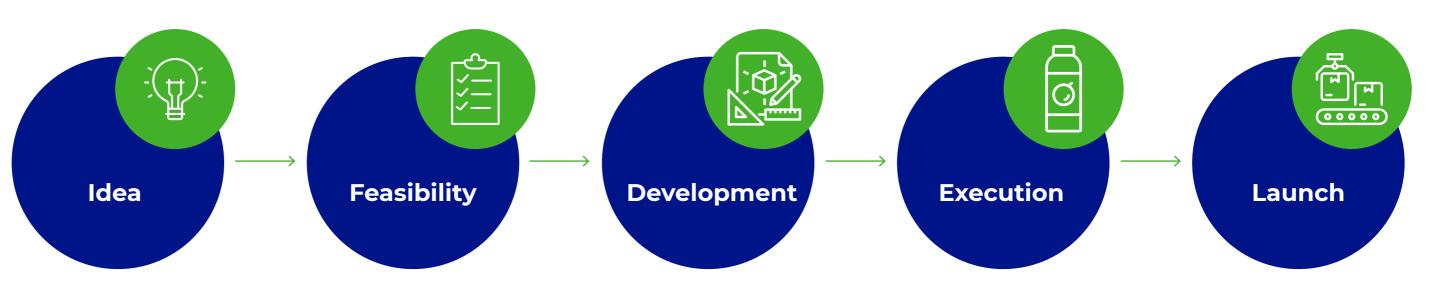




# Innovation and development

As an innovative company, we constantly develop products suitable for the needs of our consumers.

> In Grupo Jumex the ideas and their development are managed through the **Product Lifecycle Management** (PLM) methodology which consists of the following stages:



It is the stage where the ideas of innovation of new products are collected. Generally the input comes from the areas of Marketing, Senior Management and Market Research.

Once the idea is approved by the PLM committee, we perform a feasibility analysis through evaluations of profitability, probability of success, investment, among others.

If the feasibility is viable, we proceed to start with the creation of formulas, packaging, gears, process conditions. materials lists, and industrial tests.

At this stage, industrial tests are carried out with standard materials and conditions. simulating a product destined for the market.

If there are no setbacks during the execution, the first productions and the release of the product to the market are carried out.

# 2021 releases

The investments needed for the development of innovative ideas are managed by the PLM Committee.



PINEAPPLE AND GRAPE LATABOTELLA DANI HOYOS



BLUE LINE

60 YEARS



BERRIES



**December** 

BOOST GREEN THUNDER

August

BIDA SLIME

**February** 

**April** 

ÚNICO FRESCO

VILORE EXPORT July

November

19dofo0

HYDROLIT

EXP.

JUMEX 0%

GLASS GRAPE AND GUAVA



September

CHANGE FROM

NECTAR TO DRINK

CENTRAL AMERICA







EDITIONS

"CATRINAS 2"







**January** 

March

HYDROLIT



June

JUMEX

SPORT IBB



# **Ethics and integrity**

102-16, 102-17

We have different guidelines that lead the behavior of our employees to ensure compliance with current laws and regulations, act with transparency and accountability in our daily operations. One of them is our Code of Conduct.

These guidelines also include core policies to prevent money laundering, bribery and other corrupt behaviors, ensure the protection of personal data and comply with economic competition regulation.



### Norms and standards of behavior

## a. We respect people

- » Be inclusive and treat all people with respect, courtesy and impartiality.
- » Value the diversity of thought and opinions.
- » Encourage open and sincere dialogue.
- » Avoid and fight violence in all expressions.
- » Identify and report inappropriate behaviors.

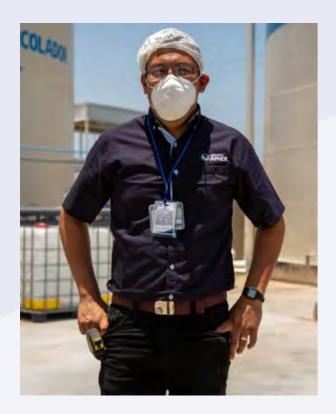


# c. We act with commitment and professionalism

- » Absence of conflict of interest.
- » Protection of tangible and intangible assets.
- » Responsible use of e-mail, internet and information systems.
- » Use of social networks and media.
- » Involvement of the company in political and/or proselytizing activities.

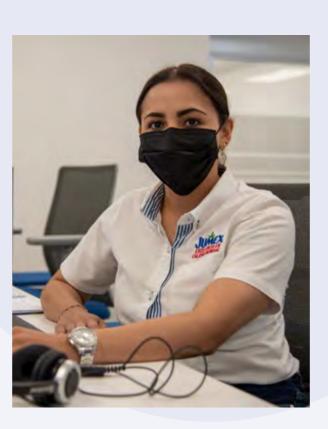
# d. We value our relationship with third parties

- » Consumers.
- » Clients.
- » Suppliers.
- » Responsible marketing.
- e. We fulfill our responsibility



# **b.** We do business honestly

- » Always act under a culture of legality.
- » Conduct ourselves responsibly and in good faith.
- » Respect the law and our source of work.
- » Always act with transparency and accountability.
- » Fulfill our work and business commitments.



Our daily actions, words and behaviors matter. Through the Code of Conduct we promote our values and purpose, to always act and make decisions with rectitude and integrity.

Sustainability Report **2021** Grupo Jumex **25** Who we are

We have a whistleblowing system that everyone can use to report any conduct that is considered contrary to Jumex's Values, the provisions of the Code of Conduct, NOM-035 and/or the normative framework applicable to the organization.



Email: contactanos@jumexteescucha.com

Phone: 800 3888 880

Website: jumexteescucha.com

When making a report, a tracking code is provided to obtain a response or check the status of the report. On the other hand, we have protocols that seek to ensure that complaints are dealt with confidentially and anonymously, and without any retaliation.



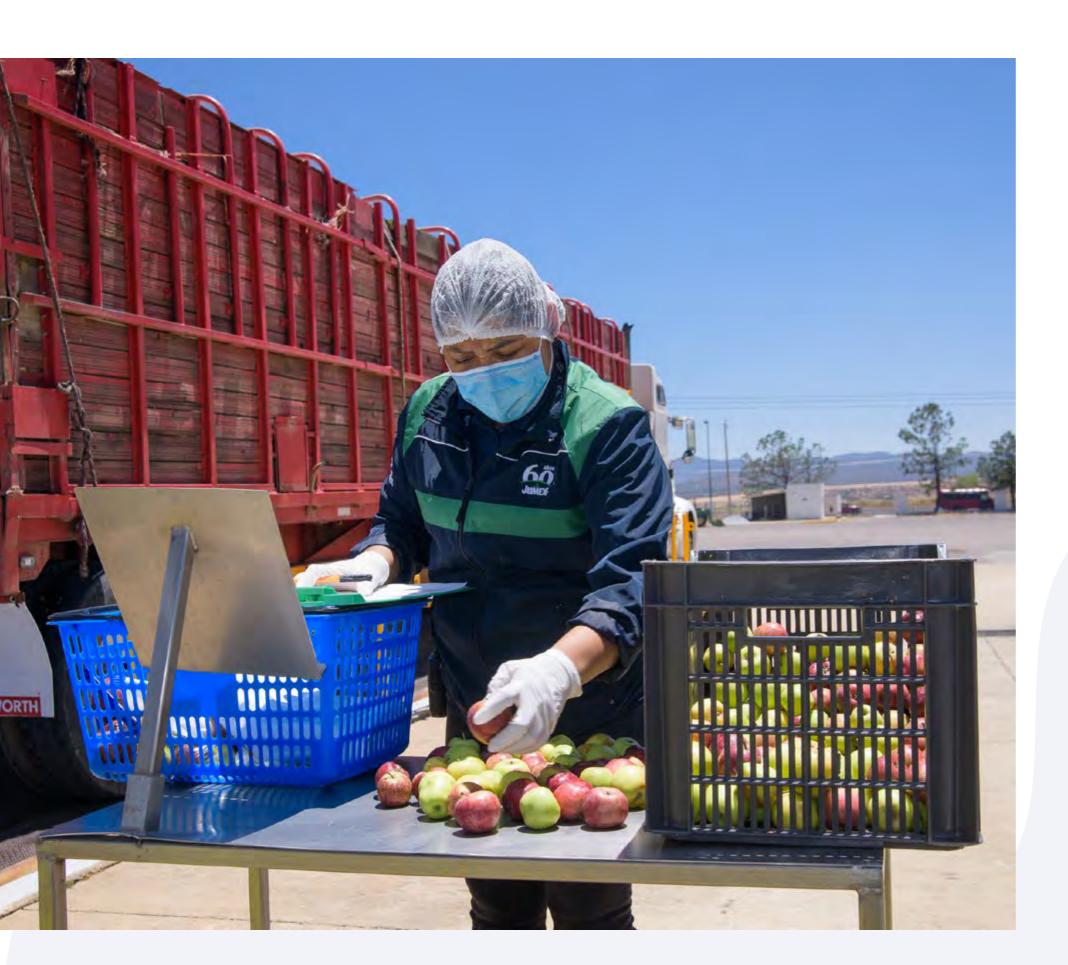


# We do things thinking of our future.

10 MATER

MATERIAL TOPICS GUIDE THE COURSE
OF OUR BUSINESS





# Sustainability

Since our beginnings we have been aware of the role we have as a company to responsibly take advantage of the environmental and social resources we need to operate.

TODAY, SUSTAINABILITY

IS AN INTEGRAL PART OF

OUR BUSINESS AND THE

WAY WE RELATE TO OUR

VALUE CHAIN.

### **Stakeholders**

102-40, 102-42, 102-43, 102-44

Our stakeholders are those entities, organizations, or individuals that most impact Grupo Jumex or those whom we impact through our activities, operations and services.

> During 2021, with the participation of all key areas of the organization, we made a revision of our main stakeholders and the interactions with them. This will allow us focusing efforts and communication, both on aspects relevant to the business, as well as on our progress in sustainability.

The result of this exercise was 10 main stakeholders with whom we maintain close. constant and bilateral communication through different communication channels to understand their needs and address their concerns.



# **Stakeholders**

### **Directors**



# **Key issues and** concerns

- »Energy management
- »Waste and effluents management
- »Climate strategy
- »Water management
- »Sustainable agriculture
- »Customer and consumer satisfaction
- »Innovation and development

# **Employees**



- »Waste and effluents management
- »Greenhouse gas emissions
- »Water management
- »Wellness and work practices

# **Suppliers**



»Sustainable agriculture »Water management

## Chambers and associations



- »Sustainable agriculture
- »Water management

# **National** Clients



- »Climate strategy
- »Greenhouse gas emissions
- »Energy management
- »Waste management
- »Water management
- »Occupational well-being
- »Sustainable agriculture

### **Stakeholders**

# International Clients



# **Key issues and** concerns

- »Climate strategy
- »Greenhouse gas emissions
- »Energy management
- »Waste management
- »Water management
- »Occupational well-being
- »Sustainable agriculture

### **Communities**



- »Climate strategy
- »Greenhouse gas emissions
- »Energy management
- »Waste management
- »Water management
- »Occupational well-being »Sustainable agriculture

### Consumers



- »Climate strategy
- »Greenhouse gas emissions
- »Energy management
- »Waste management
- »Water management
- »Occupational well-being
- »Sustainable agriculture

# Shareholders



- »Innovation and development
- »Water management
- »Nutrition and health
- »Customer satisfaction
- »Sustainable agriculture

# **Financial** institutions



- »Innovation and development
- »Water management
- »Nutrition and health
- »Customer satisfaction
- »Sustainable agriculture

# **Materiality**

102-46, 102-47

For the first time we carried out a materiality analysis following the methodology recommended by the Global Reporting Initiative (GRI), with the aim of identifying the issues in which we generate the greatest impact - positive or negative, current or potential, in the economy, environment, people and human rights - or those issues that impact the business or our stakeholders.

We carried out this exercise based on information from different interactions with some of our stakeholders such as employees, consumers, customers, directors, chambers and associations, and suppliers, as well as other internal sources, where we identified:



» The relevant topics in the decisions of the stakeholders.



» The issues that have a social, environmental and economic impact for Grupo Jumex.



» Current initiatives and standards that stand out in the beverages industry.



» The global trends for our sector in ESG matters that must be considered in the business.

Then the topics were prioritized according to their impact and relevance to our stakeholders or the business.

MATERIAL TOPICS AS A RESULT, WHOSE PERFORMANCE AND MAIN RESULTS ARE DISCLOSED THROUGHOUT THIS REPORT.



# **Materiality assessment**

The matrix shows the relationship that the different topics have according to the importance for Grupo Jumex and the importance for the stakeholders. The material topics are classified into Environmental, Social and Governance.

# Environmental

- Water management
- 7 Sustainable agriculture
- Waste and effluents management
- 1 Energy management
- 3 Greenhouse gas emissions
- (4) Climate strategy

# Social

- 9 Nutrition and health
- (17) Customer and consumer satisfaction
- Well-being and labor practices

# Governance

20 Innovation and development



Our materiality is the first step to contribute to improving sustainability in Grupo Jumex.



# **Risk management**

102-29, 102-30

Like any organization, in Grupo Jumex we are exposed to different risks on environmental, financial, market, regulatory, legal, fiscal, technological, social, natural disasters, and those related to climate change that could impact our business.

Seeking to identify, mitigate and address the different internal and external risks to which we are exposed, as well as their impacts on our operation, the Management Comittee carries out the following actions:



» Presents and proposes the **Annual Business** Plan.



» Defines the business culture.



» Designs a strategic plan for the achievement of the objectives.



» Evaluates the performance of the company and the fulfillment of its objectives.



» Makes decisions regarding deviations from the plan to regain control.

**Addressing risks** contributes to the resilience of our business.



# **LEED Certification**

In February 2022, our Jumex Monterrey Plant in Salinas Victoria, Nuevo León received LEED Silver Certification.

Leadership in Energy and Environmental Design (LEED) Certification is an internationally recognized certification system for sustainable buildings created by the U.S. Green Building Council.

Through a points system, buildings can achieve one of four levels of certification. We began the certification process in 2021 and finally in February 2022 we met the requirements for six categories, highlighting significant efficiencies and savings.









### **Location and transport**

2200%

**REDUCED PARKING SPACES** 

100%

OF EMPLOYEES HAVE THE **OPTION OF USING PRIVATE PUBLIC TRANSPORT, ENCOURAGING CARPOOLING**  **Sustainable sites** 

7/5%

OF THE ROOFTOP AREA **FEATURES A HIGH SOLAR** REFLECTANCE INDEX TO HELP THE HEAT ISLAND EFFECT

95%

OF THE RAINWATER ON SITE IS SENT TO A WELL OR NATURAL **BASIN, AVOIDING SENDING RAINWATER TO THE DRAIN** 

**Water efficiency** 

522,549

LITERS OF WATER SAVED **ANNUALLY IN THIS BUILDING** 

WATER MEASUREMENT **SYSTEMS TO CONTROL WATER** CONSUMPTION

**Energy and atmosphere** 

KWH SAVED, REPRESENTING A **SAVING OF \$967,199 PESOS** PER YEAR COMPARED TO A SIMILAR BUILDING

IN USE OF CFC REFRIGERANTS IN THE AIR CONDITIONING **SYSTEM** 

**Materials and resources** 

OF FURNITURE DRAWERS **HAVE POST AND PRE-CONSUMPTION RECYCLED** CONTENT

OF THE CONSTRUCTION WASTE **WAS DIVERTED FROM** LANDFILL AND SEPARATED TO BE REUSED OR RECYCLED

**Indoor environment quality** 

75%

OF OCCUPANTS HAVE OUTSIDE SIGHTS OR MOVEMENT SIGHTS, **REDUCING STRESS** 

15%

OF THE TOTAL AIR IS FROM **OUTSIDE, IMPROVING THE QUALITY OF THE ENVIRONMENT** 







# We do things with care for the world.

495%

OF OUR WASTE IS RECYCLABLE
AND REUSED

# **Environment**

Since our beginnings, we have worked every day to get the best out of the fruit and bring a wide variety of juices, nectars and world-class beverages to each family's table, without compromising the balance of the environment which provides our inputs.







# **Climate strategy**

201-2

At Grupo Jumex we are convinced that climate change is a reality, so identifying the risks and opportunities we could face is of great relevance for our business.

### **RISKS**

Risk description	Clasificación	Impact	Financial implications	Methods used to manage risk			
Frost in Chihuahua and Monterrey	Physical	Pipe freezing	Production stoppage	Lines are drained to prevent pipe freezing			
OPPORTUNITIES							
Investment in new technologies in combustion equipment	Physical	Reduction of greenhouse gas emissions	Expenditure	Investment projects			



Additionally, we are working on developing a climate strategy to frame and direct the actions we are implementing focused on reducing our carbon footprint, including:



» We are implementing photovoltaic projects for energy production.



» We carry out a life cycle analysis of products to establish carbon footprint reduction targets.



» We implemented a weight reduction plan in PET containers (Jumex Sport, Kermato).



» We acquired new stateof-the-art steam generating equipment for greater efficiency.



» We acquired a hybrid delivery fleet with Euro 6 technology.

In addition, since 2013 we started a water, gas and electricity program, Jumex AGE. We invite our employees to join different initiatives they can carry out in their daily lives, and we also implemented improvements within our operation.

### **JUMEX AGE SUCCESS STORIES**

- » We implemented automatic background purges, given that the removal of impurities is essential to maintain steam quality.
- » We changed vertical pumps for horizontal, in this way water is heated at a lower speed avoiding bubbling and maintaining the temperature.
- » We changed a feed tank to boilers, installed a 44-thousandliter tank to avoid spills.
- » We installed a steam flowmeter for consumption measurement.

# October

We celebrated the month of efficient use of water, organizing a photo contest and other actions that allowed us to take care of the water for 826 families of five members for a full year.

# November

We invited our employees to participate in a LUPs contest on the efficient use of gas, in which they could win prizes such as a bicycle, a boiler or an express pot.

# December

As part of the month of
efficient use of
electricity, we organized a
poster contest with
messages alluding to the
care of this resource in the
company or in daily life.

As part of this program, we made improvements to our processes such as optimizing the SLATE system for carburetion efficiency, using a gas particle ionizer to improve combustion and swapping engines for new high-efficiency ones.

The results of these efficiencies are presented in the Water and Energy Management sections within this chapter.







# **Sustainable agriculture**

FB-NB-440a.1, FB-NB-440a.2

A sustainable and resilient supply chain is crucial for us to satisfy the hydration needs of our consumers at every moment of the day, especially when much of the inputs we need come from the field.

> Thanks to the commitment and close relationship we have with producers of the Mexican field, it is possible for Grupo Jumex to transform over 200 thousand tons of fruit into products of world quality each year.



We invest and bring resources that give life to the land so we can harvest the best fruits. Some of our best practices in this regard include:



» In 2019 we installed biofactories that generate agricultural inputs from organic elements.



» In 2019 we donated 4,800 apple and mango fruit trees in Chihuahua and Oaxaca.



» It is proposed to resume training programs for producers to improve crops, eliminating the use of chemical fertilizers and pesticides through the creation of Agricultural **Operation Centers.** 

We also have identified the potential supply, environmental and social risks we face with our priority ingredients.

INGREDIENT	Risk description
WATER	Shortages in some regions of the country.
FRUIT	Production problems and scarcity.
FRUCTOSE	Warning labels related to fructose-sweetened products.

90% OF THE FRUITS AND VEGETABLES WE USE AS INGREDIENTS COME FROM AREAS WITHOUT WATER STRESS

# **Water management**

303-3, 303-4, 303-5, FB-NB-140a.1, FB-NB-140a.2

Water is an indispensable resource to produce our beverages, so we know that we are committed to ensuring the efficient use in our processes. We recognize that we must take care of this resource for the benefit of society and the planet.

We have defined metrics and initiatives, designed to use water more efficiently such as:





» We have a wastewater treatment plant and tertiary treatment for water reuse.



» We reuse water in the fruit washing process, which comes from evaporated water.



» We have closed circuits of energy saving in pasteurization and cooling processes of containers - cooling towers.



» We have specific objectives per plant, focused on achieving better efficiencies in water use compared to the previous year.



## **WATER CONSUMPTION**

WITHDRAWAL SOURCE		MEGALITERS
GROUNDWATER	% corresponding to areas with water stress	<b>2,281</b> >80%
MUNICIPAL WATER SUPPLY	% corresponding to areas with water stress	<b>281</b> >80%
THIRD-PARTY WATER	% corresponding to areas with water stress	<b>128</b> >80%
PRODUCED WATER	% corresponding to areas with water stress	<b>1</b> >10%

TOTAL 2,692

MEGALITERS

We treat all the wastewater that results from our production processes, especially because of the high organic load waters can have due to fruit concentrates.



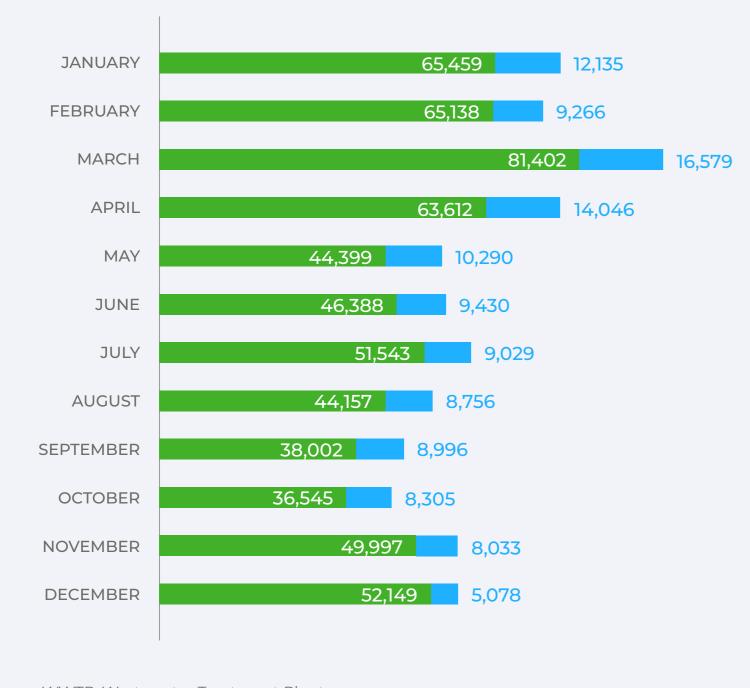




 $(m^3)$ 

WWTP (TREATED WATER)

WWTP CONSUMPTION (REUSED WATER)



WWTP: Wastewater Treatment Plant.

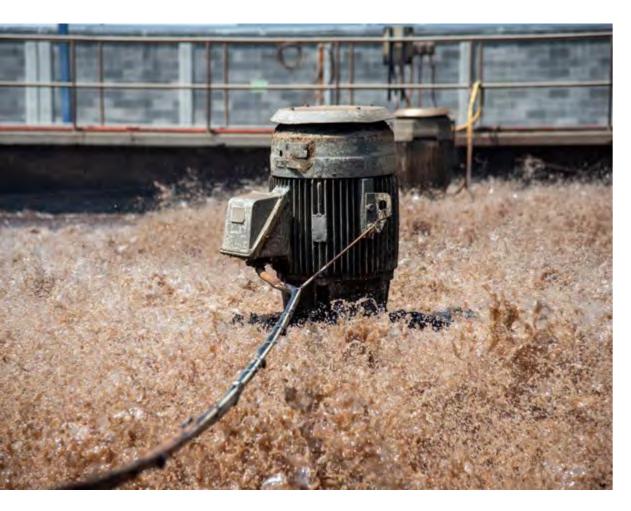


# **WATER DISCHARGES**

THIRD-PARTY WATER	0
SURFACE WATER	807









Aware that water is a priority resource for our operation, we identified the risks related to the way we manage it and we are in the process of analyzing and implementing practices to mitigate them.

### **RISKS ASSOCIATED**

# WITH WATER WITHDRAWAL AND

# consumption in terms of environmental restrictions

- »Water stress in the north and central areas of the country.
- »Environmental contingencies, for example, frosts in the north and south of the country, hurricanes; last year the Category Three Hurricane Grace occurred.

# consumption in terms of regulatory with water or wastewater and financial constraints

- by a concession title, which in turn is in force for a certain period.
- »The increase in the costs of consumables to carry out water treatment, which depend on the region in which our plants are located.
- »The change or updating of standards, such as NOM 001 SEMARNAT.

# discharges

- »The amount of extraction is limited »Destabilization of water treatment plants.
  - »The increase in the costs of consumables to carry out water treatment, which depends on the region in which our plants are located.
  - »The change in NOM 001 SEMARNAT, modifications must be developed for compliance with the new Standard in the existing WWTPs.

# **Energy management**

302-1, 302-2, 302-3, FB-NB-110a.1, FB-NB-130a.1

Energy is another of the key resources for our operations, so we have set ourselves the goal of improving energy efficiency along our value chain.

The energy we use at Grupo Jumex is for the operation of our manufacturing plants, corporate offices and distribution centers, while the fuel is for

steam generation for manufacturing processes and transportation.

Our main source of supply for electricity is the network of the *Comisión Federal de Electricidad* (CFE). We have a high voltage substation (85,000 V) with capacity for 14 MW for our complex in Tulpetlac, energy supplied by CFE Calificados.



# ELECTRICAL ENERGY CONSUMPTION

Total	79,057	284,606
DISTRIBUTION CENTERS	1,761	6,340
PLANTS	77,296	278,266
LOCATION	MWh	GJ

# FUEL CONSUMPTION FROM STATIONARY SOURCES

SOURCE	LITERS
NATURAL GAS	16,952,944,370
FUELOIL	465,298
DIESEL	150
Total	16.953.409.818

# FUEL CONSUMPTION OF MOBILE SOURCES

LP GAS DIESEL	771,031 192,168	
Total	192,168 <b>6,507,588</b>	



kWh/BOTTLED LITER
ENERGY INTENSITY

1.155

kWh/kg concentrate FUELOIL INTENSITY 0.748

kWh/BOTTLED LITER
GAS INTENSITY

We have implemented electricity and fuel saving projects in all our facilities, including the change of high energy efficiency luminaires. In the WWTP of Tulpetlac complex we have a 1.2 MW cogeneration system.





# **GHG emissions**

305-1, 305-2

In line with our commitment to the environment, we quantify and report greenhouse gas (GHG) emissions generated by our operations.

Our Direct Scope 1 emissions correspond to the consumption of natural gas and LP gas used in boilers and the diesel consumption of our delivery units. On the other hand, our indirect Scope 2 emissions are derived from the use of electrical energy in our offices, plants and production processes.

73,878

**SCOPE 1** – DIRECT EMISSIONS tCO<sub>2</sub>e

36,320

**SCOPE 2** – INDIRECT EMISSIONS tCO<sub>2</sub>e

In addition, we have initiatives focused on reducing our emissions, which are listed in the Climate Strategy section.

# **Waste management**

306-3, 306-4, 306-5

We seek to mitigate the environmental impact of our operations, which is why we promote a culture of waste management throughout our value chain.

We use different recycling, reduction and reuse strategies, which are based on:









» Separation of recoverable materials.



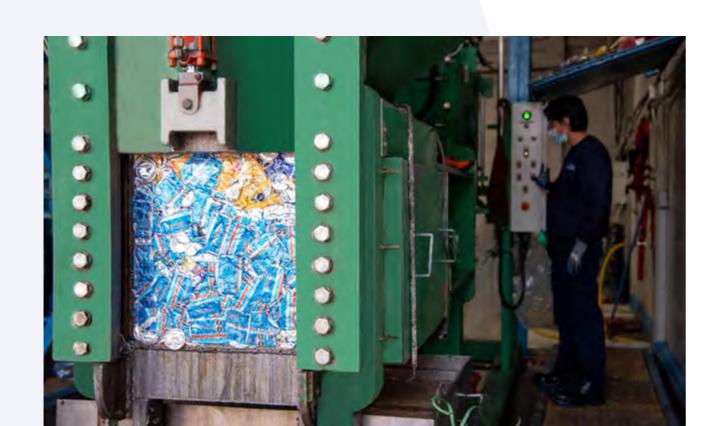
» Sending organic waste to other sites for reuse.



» Identification of improvements in the value chain through life cycle analysis and the comprehensive waste management plan.



» Selection of service providers based on the best treatment and reuse proposals.



We seek to actively contribute to the solution for the global crisis of packaging pollution. In this regard, all our packaging is recyclable.



# WE HAVE DEFINED GOALS

# FOR THE FOLLOWING YEARS:

# Goals -- 2022 -- 2023 -- 2024

Implementation of recycled PET in PET bottles

Reduction of polyethylene shrink film in packaging

Reduction of corrugated cardboard in packaging

Stretch film reduction

Implementation of recycled polyethylene resins in shrink films for packaging

**50% recycled PET** in cold fill bottles.

25% recycled PET in hot fill bottles.

reduce by 7% the amount of shrinkable polyethylene sent to the market.

reduce by 7% the amount of corrugated cardboard sent to the market.

reduce by up to 10% the amount of stretch film sent to the market.

add 15% recycled resin.



The recycling rate of our PET products is 53%. We are members of ECOCE.

# GOALS BY CATEGORY:

# Goals - 2022 - 2023 - 2024

Packaging	»Biodegradable straws	<ul><li>»Reduction in packaging weights</li><li>»IBB technology in packaging</li></ul>	»Eco design  »Eco-labeling
Water	»Water recovery and reuse (WWTP)		»Recycled material  »Water circularity  »Aquifer recovery
Agriculture	»Urbanization in communities: construction of road and bridge in Tuxpan	»Sustainable agriculture/Organic Certification	
Sustainable certifications	»LEED certification	»Industria Limpia	
Sustainability		»Lifecycle calculator	»Circular economy  »Carbon credits
Energy		»Electric transport: forklifts and vehicles	
		»Photovoltaic projects in Chihuahua and Tulpetac plant	
Waste		»Zero waste	



# We do things with great people.



EMPLOYEES RECEIVED PERFORMANCE EVALUATION

































# **Employees**

Having a beverage lineup that is among the most recognized by consumers in Mexico would not be possible without the dedication and commitment that our employees give every day to produce, distribute and market beverages of the highest quality.

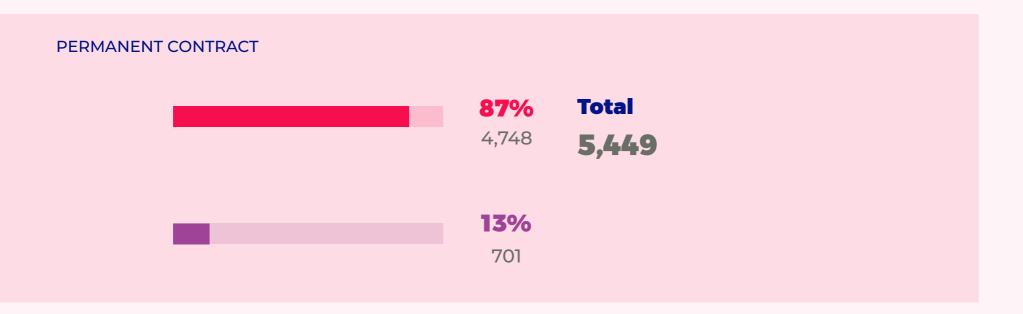
# Well-being and labor practices

102-8, 401-1, 401-2, 401-3, 402-1, 405-1

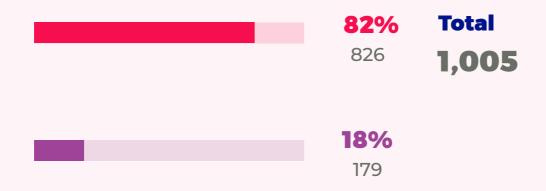
In Grupo Jumex our staff is made up of 6,454 people who share the same mission, vision and values to offer products that have earned the trust of Mexican families.

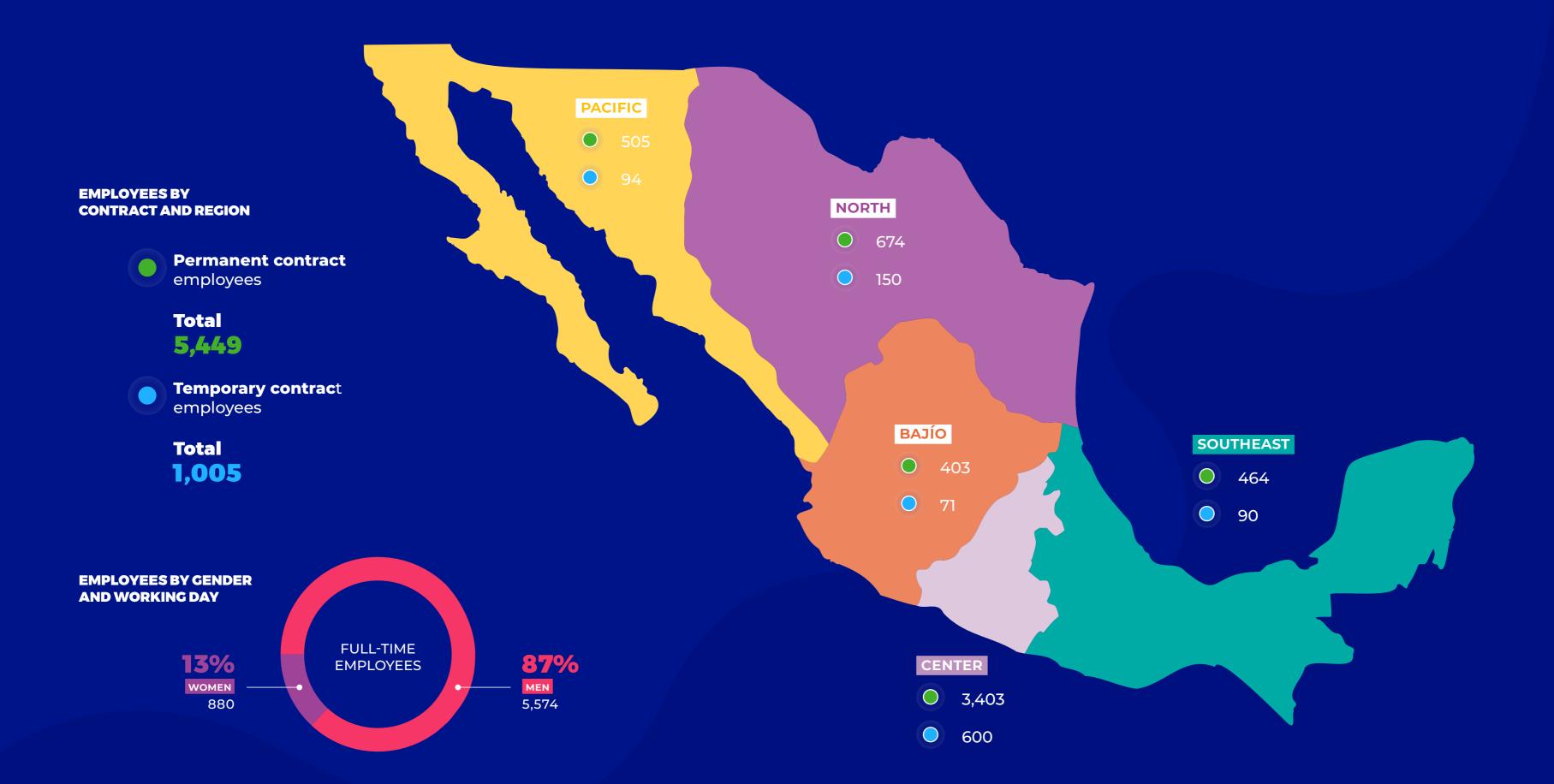


# **EMPLOYEES BY CONTRACT AND GENDER**



## **TEMPORARY CONTRACT**





# EMPLOYEES BY JOB CATEGORY, GENDER AND AGE

JOB CATEGORY		op gement	Ejecu	ıtives	Admini	strative	Unio	nized
GENDER	W	М	W	М	W	М	W	М
UNDER 30 YEARS OLD	-	-	3	1	182	629	86	849
BETWEEN 31 AND 50 OLD	1	4	66	150	346	2,191	148	1,121
OVER 51 OLD	-	15	10	55	18	345	20	214
TOTAL	1	19	79	206	546	3,165	254	2,184



We recognize that our employees are a fundamental element for the development of the business. In this sense, we seek that committed and passionate people join our team, offering them a competitive salary, benefits higher than what is required by law in Mexico, a work environment where they can learn, grow and develop personally and professionally, in addition to other benefits such as:









» Savings fund

» Grocery vouchers

» Bonuses

» Life insurance

Throughout the year, 217 employees took parental leave, 25 women and 192 men, of which 84% and 99% respectively returned to work at the end of the leave, while 67% of women and 87% of men are still part of Grupo Jumex after one year of enjoying this benefit.

We value diversity of age, gender, origin, nationality, marital status, ideas, opinions, religion, social or economic situation, preferences and ways of thinking because we know they complement our team and strengthen it.

We offer equal opportunities in the processes of recruitment, selection, hiring, promotion and performance evaluation, as well as universal benefits, regardless of the type of contract.

# During 2021, 1,673 new employees joined our workforce.

### **NEW HIRES OF EMPLOYEES BY GENDER AND AGE**

### **STAFF TURNOVER BY GENDER AND AGE**

	WOMEN	MEN
UNDER 30 YEARS OLD	150	661
BETWEEN 31 AND 50 YEARS OLD	143	680
OVER 51 YEARS OLD	5	34
Total	298	1,375

	WOMEN	MEN
UNDER 30 YEARS OLD	134	766
BETWEEN 31 AND 50 YEARS OLD	142	872
OVER 51 YEARS OLD	18	102
Total	294	1,740

For different reasons, 2,034 employees were no longer part of our team. In case of significant changes in our operations, the minimum notice period we give to our employees is one week.

# **Training and development**

404-1, 404-2, 404-3

The world evolves and Grupo Jumex too, for this reason we promote professional and personal development of our employees by offering them different training alternatives.

In 2021 we offered 11 hours of training on average per employee.









# **AVERAGE HOURS OF TRAINING BY JOB CATEGORY AND GENDER**

JOB CATEGORY	FEMALE EMPLOYEES IN THE ORGANIZATION	HOURS OF TRAINING FOR FEMALE EMPLOYEES	AVERAGE HOURS OF TRAINING PER YEAR
Total	841	10,768	12.80
TOP MANAGEMENT	1	15	15.00
EXECUTIVES	226	3,926	17.37
ADMINISTRATIVE	385	4,403	11.44
UNIONIZED	229	2,424	10.59

JOB CATEGORY	MALE EMPLOYEES IN THE ORGANIZATION	HOURS OF TRAINING FOR MALE EMPLOYEES	AVERAGE HOURS OF TRAINING PER YEAR
Total	5,382	46,682	8.67
TOP MANAGEMENT	17	16	0.94
EXECUTIVES	689	6,684	9.70
ADMINISTRATIVE	2,595	28,319	10.91
UNIONIZED	2,081	11,663	5.60

Among the initiatives that we made available to our staff to improve their skills were:



» Scholar support for employees



» Instructor certification



» Development of competencies and technical and soft skills for work



» Internal audits program with international certificate



» Leadership program for directors, managers, leaders and supervisors

### **DEVELOPMENT PROGRAMS**

	DIRECTED	OBJECTIVE	SCOPE	TAUGHT
MY MANAGEMENT ROLE	New managers Level 15 and 16	Increase confidence in decision-making and level of assertiveness	36 managers	iCAMI
INSPIRING LEADERS	Senior Managers Level 17 and above	Increase level of trust and generate action plans	53 people	iCAMI
TRANSFORMATIONAL LEADERS	Directors	Digital transformation	11 participants	Deloitte
HIGH-PERFORMANCE LEADERS	Sales, Logistics and Manufacturing	Leadership culture	210 participants	-





With the aim of developing employees with skills to prevent and solve problems in Jumex processes and technologies, as well as increase productivity and talent retention, we created **Universidad Jumex**, a program aimed for production operators and maintenance technicians.

## **SAFETY CLASSES TAUGHT:**

LOTO	Risk identification and analysis	Introduction to security policies
Safety standards	NOM-004-STPS-2020 Safety conditions in the operation of machinery and equipment	First aid

NOM-029-STPS-2011 Safety conditions in maintenance and electrical installations

# SUCCESS STORIES:

# First class:

The "Faculty of Manufacturing" consists of four semesters, currently is in the last semester.

START	ACTIVE STUDENTS	ENDS	AVERAGE SKILL LEVEL
2018	50 employees	2022	1.8

PRODUCTION OPERATORS AND MAINTENANCE TECHNICIANS

Derived from the knowledge acquired in the "Faculty of Manufacturing" these are success stories:

8	<b>55</b>
EMM Facilitators	Classes taught

Production assistants	Internal instructors

1	<b>2</b>
TPM Coordinator	External instructors

Focused Improvement Leader	MAIN FOCUS ON LEVEL 2 SKILL
	MAIN FUCUS ON LEVEL 2 SKILL

**Internal instructors** 

1	
Safety leader	"Putting into practice the
10	knowledge acquired"

# Second class:

The "Faculty of Manufacturing" consists of four semesters, currently is in the second semester.

START	ACTIVE STUDENTS	ENDS	AVERAGE SKILL LEVEL
2020	43 employees	2023	1

PRODUCTION OPERATORS AND MAINTENANCE TECHNICIANS

Derived from the knowledge acquired in the "Faculty of Manufacturing" these are success stories:

**EMM Facilitators** 

**Production assistants** 

# 20

**Classes taught** 

10	MAIN FOCUS ON LEVEL 1 SKILI
Internal instructors	

4	"Knowing the theory	
xternal instructors	Understanding the theory"	





In order to train our employees who are about to retire we have two courses, The ABC of Retirement and Retirement Plan, with which 57 people benefited.

# **EMPLOYEES WHO RECEIVED PERFORMANCE EVALUATION BY JOB CATEGORY AND GENDER**

JOB CATEGORY	WOMEN	MEN
TOP MANAGEMENT	1	14
EXECUTIVE	208	533
ADMINISTRATIVE	89	140

We recognize that everything that is measured can be improved, so this year we carried out evaluations to measure the performance and professional development of our people.

# **Occupational health and safety**

403-1, 403-5, 403-6, 403-9, 403-9, 403-10

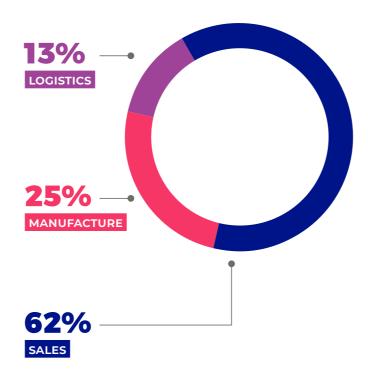
At Grupo Jumex we care about the physical and mental integrity of our people, so we implemented health and safety initiatives focused on risk prevention and assistance in cases of emergency.

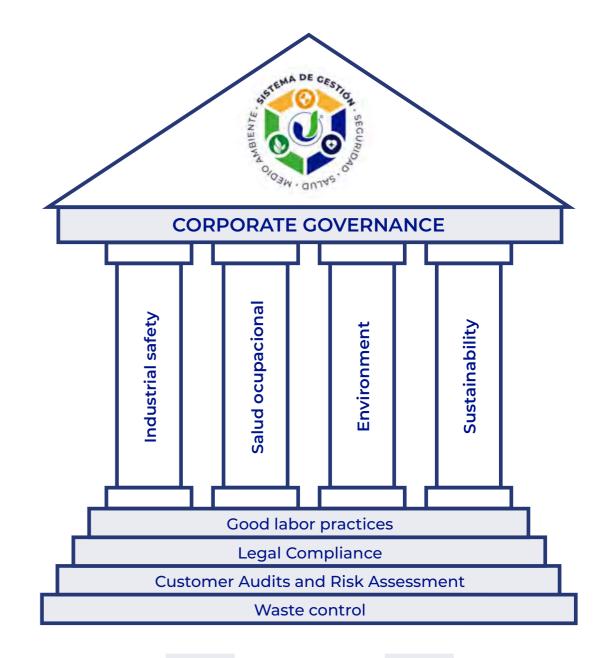
We have a management system in Safety, Health and Environment (SHE), which aims to mitigate risks, reduce work accidents and control business losses by establishing good operational practices.

The SHE is aligned with the requirements of state agencies under which all our employees operate.

In addition, with the aim of promoting the integral wellbeing of our employees, we have the **Orienta PAE** Employee Assistance Program, a service that offers support, guidance and orientation on emotional, medical, nutritional, veterinary, legal, counseling and family economic issues. This benefit is free, confidential and available to our employees and their families.

### **RECORDED ACCIDENTS**













NUMBER OF DEATHS RESULTING FROM AN ACCIDENT

**INJURY AT WORK** 

RATE: 0

ACCIDENTS AT WORK WITH MAJOR CONSEQUENCES

(EXCLUDING DEATHS)

**RATE: 0.01** 

NUMBER OF RECORDABLE WORKPLACE ACCIDENT INJURIES

**RATE: 3.41** 

**Number of worked hours** 17,382,000





Aguascalientes Michoacán Zacatecas



CUSTOMERS, CONSUMERS AND COMMUNITY

# We do things with love for those around us.

# Jumex 0%

WAS RECOGNIZED AS THE FLAVOR
OF THE YEAR 2021 IN THE CATEGORY
OF JUICES AND NECTARS

# Customers, consumers and community

We are committed to providing our customers, consumers and the community with healthy and delicious hydration experiences for every moment of the day through our beverages.





# **Nutrition and health**

416-1, 416-2, 417-1, 417-2, FB-NB-260a.1

We have a portfolio of healthy and sugar-free beverages that anticipates the needs of our consumers.



# Único Fresco

is a 100% natural product with no added ingredients. 100% natural, 100% unique. We select fruits of the highest quality to achieve a natural nutrition experience with a unique flavor.

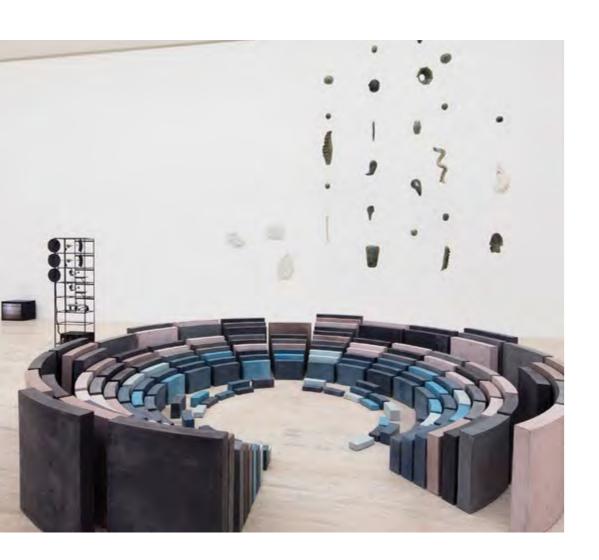


# Jumex 0%

gives you a reduced calorie alternative, without added sugar with the best of ready-to-drink fruit.



# We promote the well-being of society through different initiatives:





» Promotion of culture through Fundación Jumex



» From 2016 to 2019 our employees replanted 19 hectares in Valle de Mexico



» Training for diversity and inclusion



» School scholarship awards



» Delivery of loyalty recognitions to employees



» Promotion of our Jumex values



» Supporting communities for economic and educational development



» Promotion of our Code of Conduct



» Comprehensive health campaigns

We also carry out responsible advertising strategies for our products so that our customers and consumers can make informed decisions about their health and the planet.

We have a procedure that indicates the guidelines for the development or modification of our labels and containers in a timely manner.

During 2021 we did not report any non-compliance with regulations related to health impacts or labeling.



## **Customer and consumer satisfaction**

Our goal is to deliver quality products that exceed the expectations of our customers and consumers, ensuring their satisfaction. We transform our portfolio according to their changing needs, innovating with new beverages, or adapting our formulas.

The ingredients we use are adhered to the highest quality standards, as well as to the applicable local and international regulations such as:



Industria Limpia Kosher





Safe Quality Food Halal (SQF)



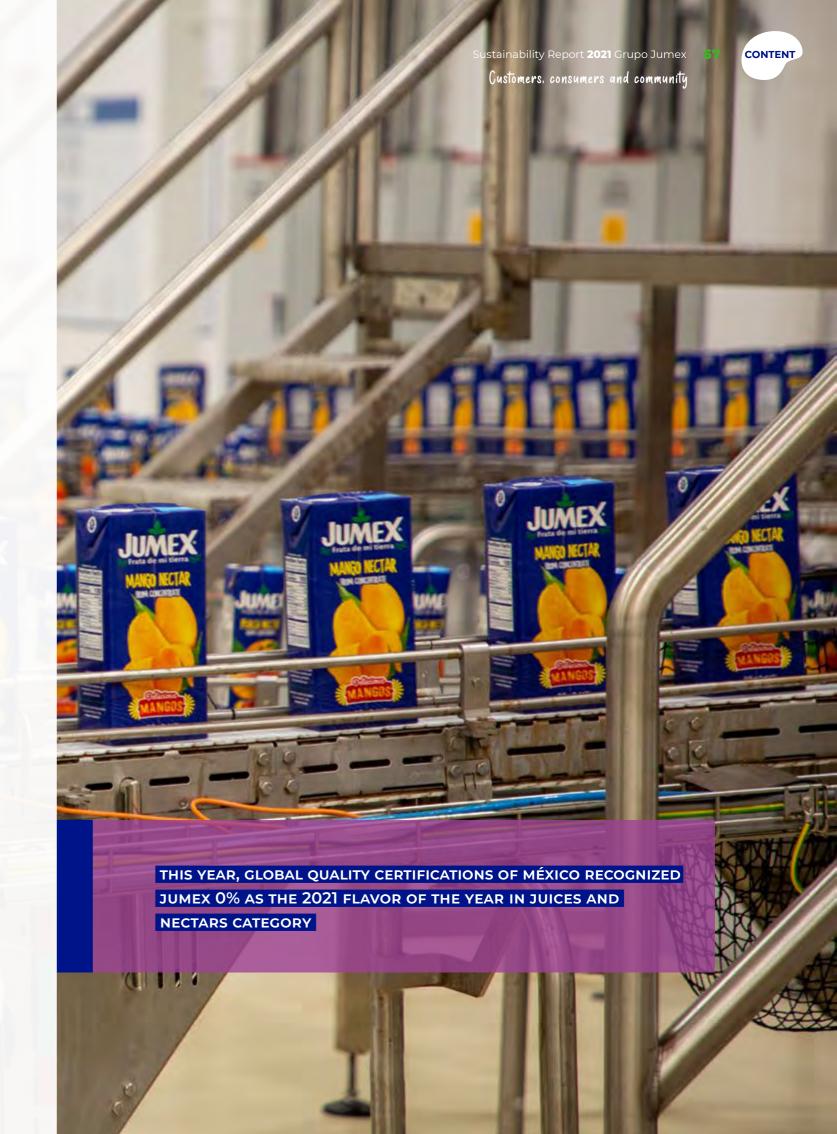


EcoVadis



Sure Global Fair (SGF)\*

\*Only in fruit concentrates.



# **Community engagement**

Jumex is a responsible company with its people, with its environment and with the community, and as such, we seek to achieve greater and better competitiveness based on state-of-the-art technology, good operating practices, solid labor relations and giving back to society in the places where we have a presence.

During 2021, we were recognized as a *Empresa*Socialmente Responsable (ESR) by Centro Mexicano
para la Filantropía (CEMEFI).

The leadership that we have consolidated over the years carries the responsibility of promoting development and well-being in the country, so through Fundación Jumex and our social responsibility programs we are committed to the well-being of communities, the Mexican field, education and Mexican talent.

WE ARE A PROUDLY

MEXICAN COMPANY

DEDICATED TO OFFERING PRODUCTS

OF THE HIGHEST QUALITY, WITH A

SOLID COMMITMENT TO MEXICO AND

ITS COMMUNITIES



During this year, we rehabilitated 5.5 kilometers of road to the community of Frijolillo in Tuxpan, Veracruz and supervised the work done to the bridge that connects this town, benefiting more than 1,500 inhabitants of various communities surrounding our Tuxpan Plant.



# **Fundación Jumex**

203-1

We are committed to promoting individual well-being, as well as the collective development of Mexican society in the artistic, academic and educational fields.

# In 2001, Fundación Jumex was born, which promotes its mission through two complementary programs:

### **PROMOTION**

dedicated to supporting the production of contemporary art and independent projects.

## **EDUCATION**

committed to improving visitors' ability to understand and appreciate contemporary art.

# Main platforms

# **Colección Jumex**

One of the main collections of contemporary art in Latin America.

### **Museo Jumex**

A place for the exhibition and activation of contemporary art.





## **Museo Jumex**

On November 19, 2013, Museo Jumex opened its doors with the aim of awakening in the different types of visitors their sensitivity and critical sense regarding art, and specifically the exhibitions presented in this enclosure.

Both the entrance to the Museo Jumex and the participation in certain activities offered, are totally free.

Since opening and until December 31, 2021, Museo Jumex has received 1,940,305 visitors with world-class exhibitions such as "Apariencia desnuda: el deseo y el objeto en la obra de Marcel Duchamp y Jeff Koons", "Andy Warhol. Estrella Oscura", "James Turrell: Pasajes de Luz", among others.

> In 2021, even with pandemic-related circumstances, Museo Jumex received 117,878 visitors and served 3,642 people in its educational and public programs.

# 2021 exhibitions



» Sofia Tables: Gama Temática



» Colección Jumex: Temperatura **Ambiente** 



» Roca, Isla, Glaciar



» Leo Marz: El Acontecimiento Suspendido



» Excepciones normales: Arte contemporáneo en México

### 2021 education events

During 2021, the scope of the museum went beyond face-to-face. In response to the new post-pandemic realities and the request of the authorities, most of the activities of the public and educational program of Museo Jumex were carried out virtually.

TYPE OF ACTIVITY	TYPE OF EVENTS	# OF EVENTS	# OF PARTICIPANTS
WORKSHOPS FOR CHILDREN AND FAMILIES	ONLINE	13	2,108
TALKS/PANELS/CONFERENCES	ONLINE	ONLINE 5 553	
PERFORMANCE	ON-SITE	2	160
READING CIRCLES	ONLINE	3	149
MISCELLANEOUS COURSES	ONLINE	8	201
VIRTUAL TOUR	ONLINE	8	293
TEACHER WORKSHOP	ONLINE	1	18
YOUTH WORKSHOP	ONLINE	9	135
STUDY VISITS	ONLINE	3	25
Total		52	3,642

In addition, we offer scholarships for students and financial support programs for the artistic production of independent projects.

Sustainability Report **2021** Grupo Jumex

Customers, consumers and community



### FJAC SCHOLARSHIP PROGRAM

Fundación Jumex's scholarship program offers financial aid to master and doctoral students for studies in the visual arts and related fields, both at Mexican and foreign institutions.



SCHOLARSHIPS WERE AWARDED IN 2021



SCHOLARSHIPS HAVE BEEN AWARDED SINCE THE BEGINNING

OF THE PROGRAM

### FJAC SPONSORSHIP PROGRAM

Fundación Jumex Arte Contemporáneo's sponsorship program was created to support individuals, groups, collectives and institutions committed to the production, research and dissemination of contemporary art.

Sponsorships are awarded annually through an open call.

24

SPONSORSHIPS WERE GRANTED IN 2021



SPONSORSHIPS HAVE BEEN AWARDED SINCE THE BEGINNING OF

THE PROGRAM



# **About this report**

For the first time we published our Sustainability Report 2021, in which we share with our stakeholders the environmental, social and corporate governance performance of Grupo Jumex from January 1st to **December 31, 2021.** 

> The information reported considers the 30 states of the Mexican Republic where we have a presence and is limited to the operations of Grupo Jumex, so it does not include information from other companies, entities, customers, or business partners.

Since it is our first year preparing this report, we do not report data or information that could have variations with respect to previous years.

This report has been prepared with reference to the Global Reporting Initiative (GRI) Standards. It also responds to the recommendations of the Sustainability Accounting Standards Board (SASB) applicable to the non-alcoholic beverage industry of which we are a part.

Because it is our first report on the subject, it was not verified by an external entity.





# **GRI Content Index**

GRI Standard	Content		Page or response
GRI 101: Foundation 2016			
1. Organizational profile			
GRI 102 General disclosures 2016	102-1	Name of the organization.	Grupo Jumex, S.A. de C.V.
	102-2	Activities, brands, products, and services.	10, 17
	102-3	Location of headquarters.	10, 77
	102-4	Location of operations.	15
	102-5	Ownership and legal form.	Grupo Jumex, S.A. de C.V.
	102-6	Markets served.	17
	102-7	Scale of the organization.	15
	102-8	Information on employees and other workers.	52
	102-9	Supply chain.	18
	102-10	Significant changes to the organization and its supply chain.	18
2. Strategy			
GRI 102 General contents 2016	102-14	Statement from senior decision-maker.	5
3. Ethics and integrity			
GRI 102 General contents 2016	102-16	Values, principles, Standards, and norms of behavior.	10, 23
	102-17	Mechanisms for advice and concerns about ethics.	23
4. Governance			
GRI 102	102-29	Identifying and managing economic, environmental, and social impacts.	32
General contents 2016	102-30	Effectiveness of risk management processes.	32
5. Stakeholder engagement			
GRI 102 General contents 2016	102-40	List of stakeholder groups.	28
	102-42	Identifying and selecting stakeholders.	28
	102-43	Approach to stakeholder engagement.	28
	102-44	Key topics and concerns raised.	28

MATERIAL TOPICS			
GRI Standard	Content		Page or response
GRI 400 Social standards			
GRI 401 Employment 2016	401-1	New employee hires and employee turnover.	52
	401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees.	52
	401-3	Parental leave.	52
GRI 402 Labor management relations 2016	402-1	Minimum notice periods regarding operational changes.	52
GRI 403 Occupational health and safety 2018	403-1	Occupational health and safety management system.	61
	403-5	Worker training on occupational health and safety.	61
	403-6	Promotion of worker health.	61
	403-9	Work-related injuries.	61
	403-10	Work-related ill health.	61
GRI 404 Training and education 2016	404-1	Average hours of training per year per employee.	55
	404-2	Programs for upgrading employee skills and transition assistance programs.	55
	404-3	Percentage of employees receiving regular performance and career development reviews.	55
GRI 405 Diversity and equal opportunity 2016	405-1	Diversity of governance bodies and employees.	52
GRI 416 Customer health and safety 2016	416-1	Assessment of the health and safety impacts of product and service categories.	65
	416-2	Incidents of non-compliance concerning the health and safety impacts of products and services.	65
GRI 417 Marketing and labeling 2016	417-1	Requirements for product and service information and labeling.	65
	417-2	Incidents of non-compliance concerning product and service information and labeling.	65

# **SASB Content Index**

NON-ALCOHOLIC BEVERAGES			
SASB Standard	Content		Page or response
Fleet fuel management	FB-NB-110a.1	Fleet fuel consumed, percentage renewable.	44
Energy management	FB-NB-130a.1	(1) Operational energy consumed, (2) percentage grid electricity, (3) percentage renewable.	44
Water management	FB-NB-140a.1	(1) Total water withdrawn, (2) total water consumed, percentage of each in regions with High or Extremely High Baseline Water Stress.	40
	FB-NB-140a.2	Description of water management risks and discussion of strategies and practices to mitigate those risks.	40
Health and nutrition	FB-NB-260a.1	Revenue from (1) zero- and low-calorie, (2) no-added-sugar, and (3) artificially sweetened beverages.	65
Ingredient supply	FB-NB-440a.1	Percentage of beverage ingredients sourced from regions with High or Extremely High Baseline Water Stress.	39
	FB-NB-440a.2	List of priority beverage ingredients and description of sourcing risks due to environmental and social considerations.	39
Activity parameters	FB-NB-000.B	Number of production facilities.	15



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102-3, 102-53

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